

# The Transporter



Commercial  
Vehicles



# A vehicle like no other.

## The Transporter.

### Low fuel consumption.

Thanks to state-of-the-art engine technology.

### Efficient BlueMotion Technology.

Standard for all engines.

### Unique drive concept.

4MOTION all-wheel drive with dual clutch gearbox DSG.<sup>1)</sup> <sup>2)</sup>

### Most off-road-ready vehicle in its class.

Thanks to the combination of 4MOTION all-wheel drive, Hill Descent Assist, and mechanical differential lock.<sup>1)</sup>

### Largest load compartment in its class.

Up to 9.3 m<sup>3</sup> load compartment volume.

### Largest number of variants in its class.

Roof heights, wheelbases, seating packages and engines.

### Maximum functionality and flexibility.

Variety of seating and passenger compartment variants.

### Innovative mobile online services.<sup>1)</sup>

Thanks to Car-Net App-Connect and Car-Net Guide & Inform.



### After 65 years still the Original.

The first in its class.

### High-quality cockpit.

Modern interior design with high level of comfort.

### Cleverly thought out storage system.

Satisfying variety of storage options in the cockpit.

### Proven Volkswagen quality.

Durable materials and high-quality workmanship.

### Ergonomic driver working environment.

Extra robust and comfortable.

### Advanced driver assistance systems.

From ACC<sup>1)</sup> to "Front Assist"<sup>1)</sup>, and "Light Assist"<sup>1)</sup> to the Automatic Post-Collision Braking System.



The Transporter.

Professional from every angle.

When the design for a compact delivery van first emerged in 1947, Volkswagen Commercial Vehicles succeeded in precisely capturing the needs of professionals with the "Bulli". Since then, this concept has grown in versatility with each new Transporter generation. Of course, this has been achieved through technological advancements. But what counts most, is the fact, that the Transporter has been putting into practice all the requirements of professionals in a wide variety of industries for more than 65 years.

The Transporter is packed full of innovations, which offer solutions where it is necessary in everyday's use.



Drive technologies.

- 42 Engines, running gear and transmission.
- 44 BlueMotion Technology.
- 46 The new Transporter Delivery Van BlueMotion.
- 48 4MOTION all-wheel drive.

Equipment.

- 50 Safety systems.
- 52 Driver assistance systems.
- 54 Infotainment.
- 58 Comfort and interior.
- 61 Exterior and EDITION package.
- 64 The Transporter Rockton.
- 66 Wheels.
- 68 Paint finishes.
- 70 Seat upholstery and interior colours.
- 72 Special equipment.
- 74 Volkswagen Accessories.
- 76 ConnectedVan.
- 78 Mobile online services.

The Transporter.

- 06 Exterior design.
- 08 Tail end solutions.
- 10 Interior design.
- 12 Storage system.

Model variety.

- 14 Model variant overview.
- 16 The Transporter Delivery Van.
- 22 The Transporter Kombi.
- 28 The Transporter Delivery Van Plus.
- 30 The Transporter Dropside Van.
- 36 The Transporter Chassis.
- 37 Special bodies and conversions.
- 40 Standard equipment overview.





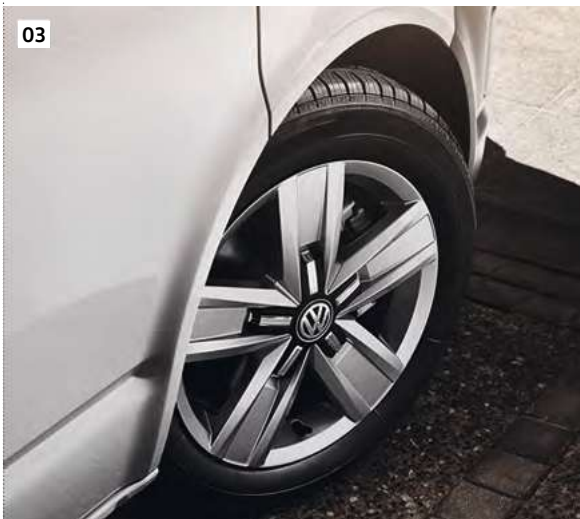
A perfect look  
that meets every expectation.

**The modern  
design.**



The Transporter succeeds in effortlessly catching the eye like no other. Its precise lines and clear contours give the design an exceptionally striking look, making a powerful statement in any line of work.

The optional LED front headlights (fig. 01), along with the LED tail lights (fig. 02) on vehicles with a tailgate, create a unique highlight with their attractive lighting signature. The advanced LED technology provides a large light volume, durability, and a light spectrum similar to daylight with exceptionally low energy consumption. The optional alloy wheels, such as the 17-inch "Devonport" wheel (fig. 03), reinforce the vehicle's exclusive appearance.





Designed to handle any task.

## 10 tail end solutions.

01



Up to 250° opening angle.\*

02



The Transporter has the perfect tail end solution, no matter what the job. Ten different variants provide tailored access to the interior. The tailgate is a standard feature for all Transporters with normal and medium height roofs. The tailgate's large opening height makes the vehicle easy to load and unload. It also serves as a shelter in wet weather. The tailgate is available as standard with metal cladding (fig. 03) for the Delivery Van and the Delivery Van Plus or with glass windows (fig. 04) for the Kombi.

Optionally, the Transporter with a normal or medium height roof can also be fitted with rear wing doors. These have either metal cladding (fig. 01) or glass windows (fig. 02), and are also available with an opening angle of 250 degrees, and locks to secure the doors in the open position. For the high roof version, high rear wing doors come as standard – either with metal cladding or glass windows, depending on requirements.

04

1,473 mm  
wide tailgate.

Can be used as a  
**rain shelter**  
when open.



03





The perfect equipment,  
perfectly fitted.

## The comfortable interior.

01



When you get into the Transporter, you immediately sense all of the experience that has gone into creating the sixth generation. Everything is intelligently arranged, within easy reach, and has a high-quality finish. Customisable adjustment options allow the driver to create the ideal seating position. In addition to the height adjustment, the driver's seat can also be equipped with an optional lumbar support – adjusted either electrically or mechanically.

The optional "Plus" multifunction display (fig. 01) shows the driver all important information at a glance, along with current vehicle data such as the range, journey time, average speed and fuel consumption.

Practical driver  
working environment.







Functional and ergonomic.

## The clever storage system.

The Transporter has been precisely designed to impress during daily use. The cockpit offers numerous storage options to help with the perfect planning of a long working day. The intelligent arrangement of the various storage options, compartments, and holders makes the interior a workplace where everything is in perfect order. Valuables can be stored safely in the lockable glove compartment, documents can be tidily filed away in the A4-size middle compartment, and glasses are readily accessible in the roof compartment (fig. 02). There is also a special compartment for a folding rule, while drinks are held securely in the bottle and cup holders.

And if your job is even more demanding than all that: the medium and high roof model variants also provide additional storage space in the roof (fig. 01). Everything is on hand: when you need it, and the way you need it. The Transporter can also be optionally equipped with a second 12V socket for charging smartphones and other electronic devices.





**The greatest  
variant versatility  
in its class.**  
Roof heights, wheelbases  
and seating packages.



# The Transporter Delivery Van.

The greatest range of possibilities –  
for both large and difficult jobs.

The Transporter Delivery Van has been rising to the challenge for more than 65 years. Every generation aims to use the available space even more efficiently, make difficult jobs easier, and safely stow the broadest range of goods. That is why the load compartment in the current Transporter Delivery Van makes no compromises when it comes to functionality and versatility. Outstanding workmanship is the foundation for efficiency and ensures that the van can always handle the challenges it faces, no matter what. Two wheelbases and three roof variants create a load compartment volume of 5.8 to 9.3 m<sup>3</sup>, and offer a potential payload of up to 1.4 t.



Up to **2.5 t**  
trailer load.

Up to **1.4 t**  
payload.

Up to **1,940 mm**  
loading height.

Space for up to  
**3 Euro pallets.\***

Up to **9.3 m<sup>3</sup>**  
load compartment volume.\*

Up to **2,975 mm**  
load compartment length.\*



\*With the long wheelbase. Illustration includes option at extra charge. Please contact your local Volkswagen Commercial Vehicles dealer for details of the standard equipment and optional extras applicable in your country.





Clever solutions for  
load security.



## Powerful. Versatile. Safe.

### Load security from lashing eyes to partitions.

The load securing solutions in the load compartment of the Transporter Delivery Van with a high partition are state-of-the-art. Durable floor surfaces provide a slip-resistant base. The options include robust hardwood with a non-slip surface or a washable rubber flooring with loading sill protection, and step illumination.

**01 Lashing eyes.** Depending on the wheelbase, the load compartment is fitted with six or eight adjustable lashing eyes as standard to secure goods using tensioning straps.






**02 Lashing rails.** Optional metal rails on the full-trim side panels and the partition provide additional lashing points for tensioning straps.

**03 – 05 Partitions.** A broad range of partitions are available for the Transporter. Depending on the specific requirements, a variety of half-height or full partitions, with or without a window or sliding window are available.

**Mesh partition** (not illustrated). See Volkswagen Accessories on page 75.



**2 wheelbases. 3 roof heights.**  
**2 seating combinations. Create a total of**  
**10 combinations.**

Short wheelbase	Load compartment volume
	<b>5.8 m<sup>3</sup></b> Normal roof
	<b>6.7 m<sup>3</sup></b> Medium height roof
Long wheelbase	Load compartment volume
	<b>6.7 m<sup>3</sup></b> Normal roof
	<b>7.8 m<sup>3</sup></b> Medium height roof
	<b>9.3 m<sup>3</sup></b> High roof



**Largest  
number of variants  
in its class.**

**Up to 1,940 mm  
load compartment height.**

The Transporter Delivery Van adapts perfectly to every transport task. Two wheelbases and three roof variants allow a load compartment volume ranging from 5.8 to 9.3 m<sup>3</sup>. The payload can be up to 1.4 t, while a second sliding door simplifies loading and unloading. The driver's compartment can also be equipped to meet the driver's needs. Possible options include seating combinations with two single seats, and with a 2-seater front passenger bench seat.

Please refer to pages 40-41 for an overview of the standard equipment.

**Seating combinations  
for the short and the long wheelbase.**



1) Valid for long wheelbase; for short wheelbase the height is 2,177 mm. 2) Measured at the vehicle's floor height. Please bear in mind that these are only approximate figures and that they may vary due to production tolerances. Illustration includes option at extra charge. Please contact your local Volkswagen Commercial Vehicles dealer for details of the standard equipment and optional extras applicable in your country.



## The Transporter Kombi.

**Plenty of space for up to 9 people.  
And all of their equipment.**

Putting your business on the road – all in a day's work for the Transporter Kombi. It provides space for up to nine people, along with plenty of load compartment, proving its worth day in and day out. The durable upholstery is perfectly designed for frequent entry and exit. The sound-absorbing rubber flooring in the passenger compartment is easy to wash. Plus, Easy Entry in the second row of seats makes it especially for rear passengers easy to get in and out of the vehicle.



**1 or 2**  
sliding doors.

Only one with  
**Easy Entry**  
on both sides – with  
two sliding doors.

**17** different  
seating packages.

The most versatile  
interior  
in its class.\*







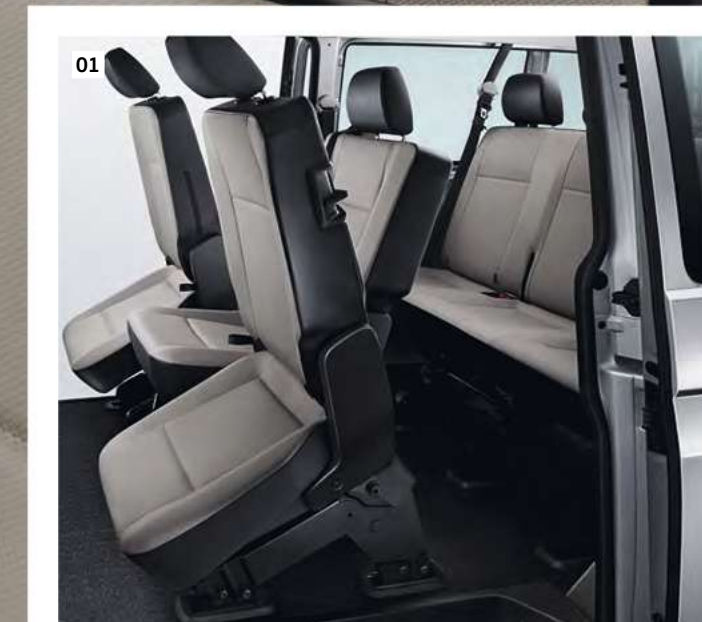
## Fold. Double-fold. Convert.

Configured in the blink of an eye.

The versatile passenger compartment is ready for all the day brings with it. The seats can be ideally arranged for each new job. Thanks to the option to double-fold the bench seats, completely fold all backrests forward, and remove individual seats and bench seats, there are numerous possibilities to make the most of the interior space.

**01 Easy Entry on the sliding door vehicle side.** The Easy Entry function on the outside seat in the second row provides especially comfortable access to the third row of seats. Easy Entry seats can be folded forward in a matter of moments, and are fitted on both sides on vehicles with two sliding doors.






**02 All backrests completely foldable.** The backrests of all single seats in the second row can be folded down – even those with the Easy Entry function.





17 seating packages. 2 wheelbases.  
3 roof variants. That makes

89 combinations.

Short wheelbase	Load compartment volume <sup>1)</sup>
	<b>5.8 m<sup>3</sup></b> Normal roof
	<b>6.7 m<sup>3</sup></b> Medium height roof
Long wheelbase	Load compartment volume <sup>1)</sup>
	<b>6.7 m<sup>3</sup></b> Normal roof
	<b>7.8 m<sup>3</sup></b> Medium height roof
	<b>9.3 m<sup>3</sup></b> High roof

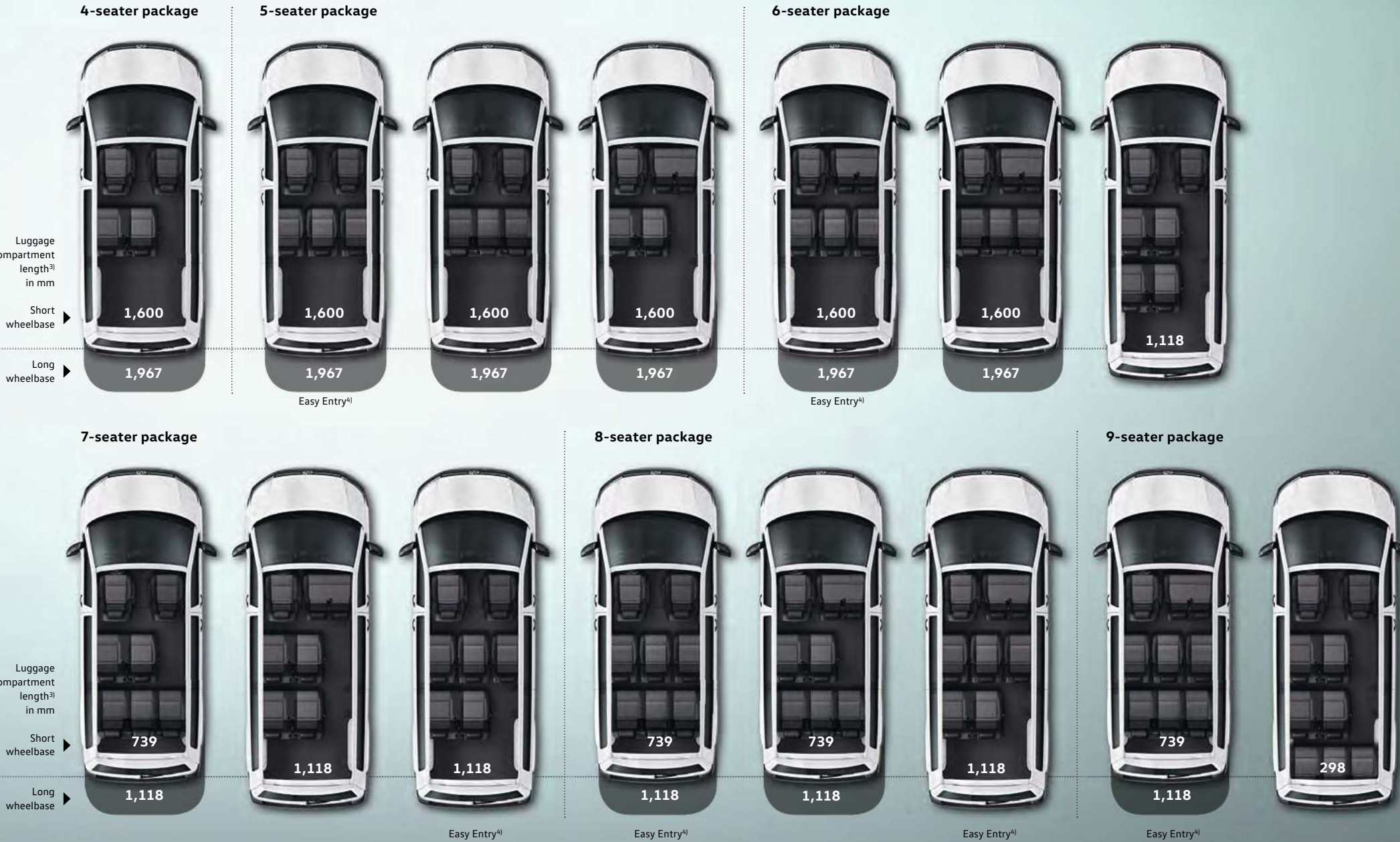


You have a choice of two wheelbases, three roof heights and 17 seating packages, providing the greatest possible flexibility. A 2-seater bench seat with an armrest or a 3-seater bench seat with Easy Entry function is available for the second row of seats, depending on the seating package. In conjunction with the 40 cm longer wheelbase, a fourth row of seats is even available.

From top to bottom, the Transporter Kombi leaves no wish unfulfilled. The Transporter Kombi is available with a normal roof, a medium height roof, and a high roof.

Please refer to pages 40-41 for an overview of the standard equipment.

Seating packages for the short and the long wheelbase.



1) The volume of the load compartment is based on the Transporter Kombi without rear seat benches. vary due to production tolerances. 4) On the sliding door side, on both sides with two sliding doors.



2) Valid for long wheelbase; for short wheelbase the height is 2,177 mm. 3) Measured at the vehicle's floor height. Please bear in mind that these are only approximate figures and that they may vary due to production tolerances. Illustration includes option at extra charge. Please contact your local Volkswagen Commercial Vehicles dealer for details of the standard equipment and optional extras applicable in your country.



A Delivery Van simultaneously incorporating up to 6 seats.

# The Transporter Delivery Van Plus.

A Delivery Van and a Kombi in one: the Transporter Delivery Van Plus offers the best of both worlds. The load compartment is perfectly prepared for the variety of a delivery van’s jobs with a capacity of up to 4.4 m³. The consistent separation from the load compartment makes the bright interior ideal for use as a Kombi. A high partition with a window made of safety glass (plastic) ensures optimal security to the passengers’ rear. You have a choice of two wheelbases, seats for five or six people, as well as two interior equipment lines to match your requirements.

▶ Short wheelbase	Load compartment volume
	<b>3.5 m³</b> Normal roof
▶ Long wheelbase	Load compartment volume
	<b>4.4 m³</b> Normal roof



**5 to 6 seats and up to 4.4 m³ load compartment.**

**Comfortable rear seat bench** shielded from the load compartment.

**High partition with window.**

Up to **1,930 mm** load compartment length\* and space for up to **2 Euro pallets.**

Up to **1,306 kg** payload.

**Registered as a commercial vehicle with 5 or 6 seats.**

**1 or 2 sliding doors.**

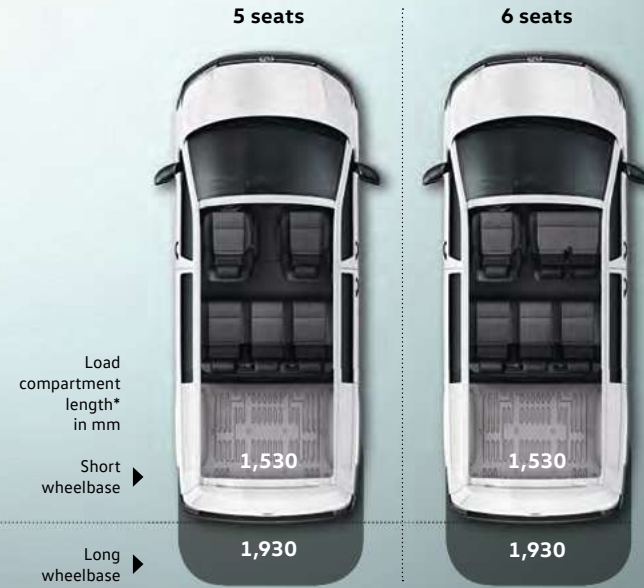
## The interior equipment.

**01 The equipment “Trendline”.** A storage tray at the base of the 3-seater bench seat next to the sliding door allows you to keep the passenger compartment nice and tidy. Vehicles with two sliding doors are equipped with storage trays on both sides. The passenger compartment is fitted with a rubber floor covering.

**The equipment “Comfortline”** (not illustrated). The robust carpet floor covering, as well as the side panel trim made of easy-care, washable plastic in the passenger compartment, create a comfortable interior. The circular storage tray all around the base of the 3-seater bench seat offers extensive storage space. Vehicle configurations with one sliding door are equipped with cup and bottle holders integrated in the side panel trim on the opposite side.

Please refer to pages 40-41 for an overview of the standard equipment.

## Seating combinations for the short and the long wheelbase.



\*Measured at the vehicle's floor height. Please bear in mind that these are only approximate figures and that they may vary due to production tolerances. Illustration includes option at extra charge. Please contact your local Volkswagen Commercial Vehicles dealer for details of the standard equipment and optional extras applicable in your country.



# The Transporter Dropside Van.

Single and double cab.  
Optimally prepared for every challenge.

The Transporter Dropside Van takes performance to new dimensions: more heavy machinery, more equipment, more loading, more manpower. The modular concept means that the loading surface, equipment and passenger capacity can be selected to perfectly suit your requirements. The running gear is available with optional rough road suspension, and damping for use on unsealed surfaces.

2 or 4 doors.

Up to **1,243 kg**  
payload.

**High**  
load security.

Extra robust  
quality.

Also as a  
**low-loader**  
with a single cab.

**2 to 6 people**  
and equipment.







Clever solutions for  
load security.

High-strength  
lashing eyes.

Robust  
safety fasteners.



## Powerful. Safe. Functional.

### From storage boxes to dropside lining.

It takes a lot to be convincing in the tough world of the Transporter Dropside Van. This applies to the hard-wearing seat upholstery, the storage compartment underneath the 2-seater front passenger bench seat, or the robust and always smooth-running safety fasteners on the aluminium dropsides.

**01 Storage boxes.** A lockable storage box made of glass fibre reinforced plastic can be fitted on the left and right underneath the load platform upon request.





**02 Lashing eyes.** Lashing eyes for securing the load are recessed into the platform, and can be folded flush with the surface.

**03 Dropside lining.** The optional, additional reinforcement prevents sliding loads from denting the drop-sides. Not available for the low-loader.



4 load platforms. 2 cabins.  
2 wheelbases. 4 seating combinations.  
For every challenge:

the best solution.

▶ Short wheelbase	Load platform
	<b>4.9 m²</b> Single cab
▶ Long wheelbase	Load platform
	<b>5.7 m²</b> Single cab
	<b>5.2 m²</b> Low-loader
	<b>4.2 m²</b> Double cab

Vehicle dimensions in mm

**1,948<sup>1)</sup>**

normal roof

The Transporter Dropside Van has exactly the right variant for every requirement profile. Single seats can also be ordered instead of the 2-seater front passenger bench seat. Just like the driver seat, they are optionally available with height adjustment, armrests, and an adjustable lumbar support.

Please refer to pages 40-41 for an overview of the standard equipment.



Up to **5.7 m²**  
load platform.

**Largest**  
dropside range  
in the segment.

Seating combinations  
for the short and the long wheelbase.





	2 seats	3 seats
		
<b>Single cab</b>		
Load platform length <sup>2)</sup> in mm		
Short wheelbase ▶	<b>2,539</b>	<b>2,539</b>
Long wheelbase ▶	<b>2,939</b>	<b>2,939</b>
	5 seats	6 seats
		
<b>Double cab</b>		
Load platform length <sup>2)</sup> in mm		
Long wheelbase ▶	<b>2,169</b>	<b>2,169</b>

1) Valid for the single cab version, in the double cab version the height is 1,990 mm. 2) Measured at the platform's floor height. Please bear in mind that these are only approximate figures and that they may vary due to production tolerances. Illustration includes option at extra charge. Please contact your local Volkswagen Commercial Vehicles dealer for details of the standard equipment and optional extras applicable in your country.



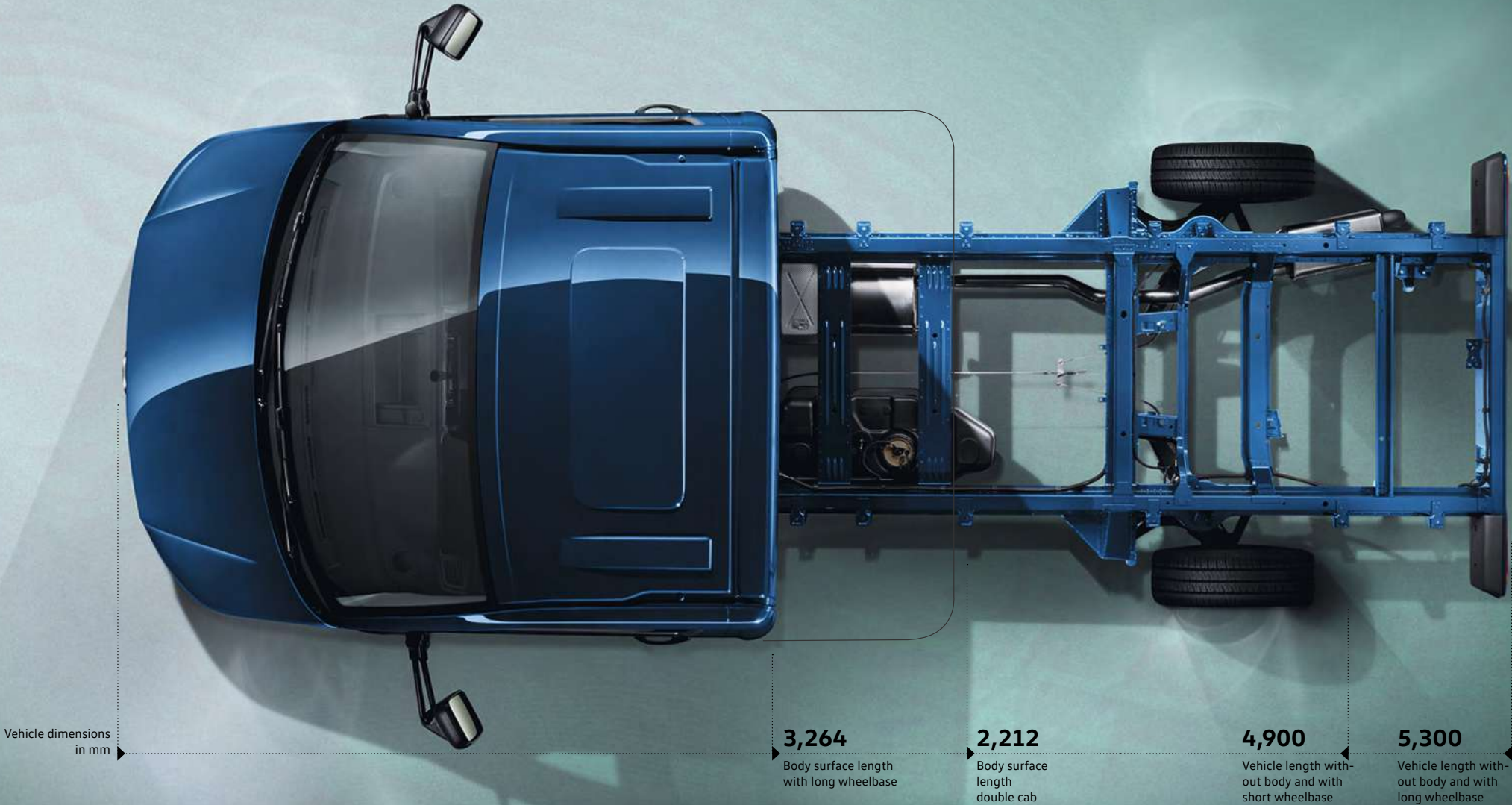
# The Transporter Chassis.

Single and double cab.  
The basis on which everything is built.

▶ Short wheelbase	Gross vehicle weight
	<b>Up to 3.2 t</b> Single cab version
▶ Long wheelbase	Gross vehicle weight
	<b>Up to 3.2 t</b> Single cab version
	<b>Up to 3.2 t</b> Double cab
▶ Tractor head	Gross vehicle weight
	<b>3.5 t</b> Tractor head for special bodies*

The Transporter is the only vehicle in its class to offer a chassis with a payload of up to 1,608 kg for a variety of different bodies. The special body of your choice can be secured easily and safely to the extremely robust hat-shaped profile frame with the help of standardised mounting points. The optional console on the dash panel with a DIN-1 slot provides a space for body-specific switches. To increase the permissible rear axle load, as well as the gross vehicle weight to 3.5 t\*, the Transporter is also available as a tractor head which can be combined with special chassis from a diverse range of manufacturers.

Please refer to pages 40-41 for an overview of the standard equipment.



01



02



## The perfect body solution.

Because the chassis keeps your options open.

**01 Three-way tipper.** Based on the Transporter Chassis with a double cab and 4MOTION all-wheel drive, the three-way tipper transports both passengers and materials across rough terrain to their destinations. The vehicle is designed with off-road capabilities optimised for high loads, an electro-hydraulic drive unit, and a flood lamp.

**02 Freezer box vehicle.** A high-frame chassis with a refrigerated box is mounted on the Transporter tractor head for transporting deep-frozen foodstuffs. The stationary and driving cooling system provides temperatures as low as -20°C, regardless of the outside temperature. The deep-freeze box vehicle's maximum payload is 1,200 kg.

Highly robust carrier vehicle.

The only tractor head in its class.

Up to 1,608 kg payload.

\*A higher permissible gross vehicle weight is possible in combination with individual conversions. Examples can be found at: [www.umbauportal.de](http://www.umbauportal.de) Illustration includes option at extra charge. Please contact your local Volkswagen Commercial Vehicles dealer for details of the standard equipment and optional extras applicable in your country.





## Innovative. Versatile. Specialised.

The Transporter is the perfect conversion solution.

**01 Service vehicle.** When converted into a service vehicle, the Transporter Delivery Van provides everything that technicians need while on the road. Various boxes and drawers serve as safe storage for consumables, spare parts and tools. In addition, a folding workbench with a vice is always at hand.

**02 Special box body.** The Transporter Tractor Head is the ideal solution for roll transport containers. Rear axles that can be lowered and the flat floor without wheel housing facilitate the loading and unloading of roll containers. Up to 9 CC containers can be carried specifically for the transport of flowers (Fig. 02). The payload of up to 1,100 kg can optionally be increased to 2,100 kg.

**03 Workshop vehicle.** The long wheelbase Transporter Delivery Van provides plenty of space for workshop expansion. The vehicle equipment includes a flexible load securing package, and modular block with a workbench, and a shelving block. The different hatches, drawers, storage shelves, and boxes can be individually combined.



**04 Patient transport ambulance.**<sup>1)</sup> The Transporter Kombi with a long wheelbase and double clutch gearbox DSG provides the perfect characteristics for conversion into an ambulance, equipped as per DIN EN 1789. Gear changes without interruption in power flow and the “PTA Comfort running gear”<sup>2)</sup> with rear axle suspension specifically designed for enhancing driving comfort make caring for patients in transit easier for the crew. The high roof with raised sliding side doors is particularly suitable for patient transport.

**05 Medicine transport.** Based on the Transporter Delivery Van, the conversion allows the transport of temperature-centred medicines. Together with the integrated cooling system, the load compartment insulation enables optimum transport conditions ranging from as desired +2 °C to +30 °C, regardless of the outside temperature.



## One address, every option.

The special body and conversion portal from Volkswagen Commercial Vehicles.

The special body and conversion portal from Volkswagen Commercial Vehicles helps you to find exactly the right professional special body and conversion solutions. All of the vehicles available in the special body and conversion portal have successfully passed a safety assessment from Volkswagen Commercial Vehicles, and originate from certified partners. Benefit from the extensive experience of the PremiumPartners and IntegratedPartners of Volkswagen Commercial Vehicles.

You will find detailed examples of all special bodies and conversions at:  
[www.umbauportal.de](http://www.umbauportal.de)

**UmbauPortal**

1) Illustration may deviate from original. 2) Only available in conjunction with the “PTA preparation” and for vehicles with a 3.2 t permissible gross weight. Please contact your local Volkswagen Commercial Vehicles dealer for details of the standard equipment and optional extras applicable in your country.



# Standard equipment and model variants overview.



## Standard for all Transporter model variants.

### Exterior

- H4 halogen headlights
- Bumper, door mirror housings and door handles in black
- Door mirror, left aspherical, right convex
- Radiator grille in black with chrome trim
- 16-inch or 17-inch steel wheels<sup>1)</sup>
- Heat-insulating glazing

### Interior

- “Austin” cloth seat upholstery in Titanium Black
- Dash panel with lockable glove compartment
- Cleverly thought-out storage system
- Door storage pockets with a bottle holder on each side in driver’s compartment
- Non-smoker’s version with 12 V socket and cup holders in the dash panel
- Rubber floor covering in driver’s compartment

### Safety

- Driver and front-passenger airbags with front seat passenger airbag deactivation function
- Electronic Stabilisation Programme with brake assist system, ABS, ASR, EDL, and Hill Start Assist
- Automatic Post-Collision Braking System
- Power steering with safety steering column
- Electronic immobiliser
- Seat belt warning for the driver
- Daytime running lights
- Steering wheel with height and reach adjustment

### Function

- BlueMotion Technology with start/stop system, regenerative braking, and roll resistance-optimised tyres
- 16-inch or 17-inch chassis with a 17-inch brake system<sup>1)</sup>
- On-board electronics via CAN bus technology

## Additional standard equipment for the Transporter Delivery Van.

### Exterior

- Tailgate without window section
- Sliding door, right side

### Interior

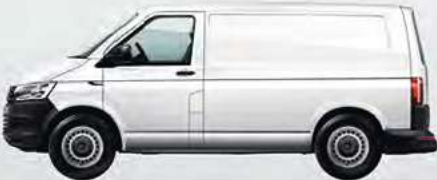
- Two individual seats in the driver’s cab
- Half-height side panel trim in the load compartment
- Plastic loading sill protection

### Safety

- Lashing eyes for load security

### Model variants

- 2 wheelbases
- 3 roof heights
- 2 seating combinations
- Load compartment volume from 5.8 m³ to 9.3 m³



## Additional standard equipment for the Transporter Kombi.

### Exterior

- Side and rear windows in the passenger compartment
- Sliding door, right side

### Interior

- Two individual seats in the driver’s cab
- Plastic step

### Safety

- Interior rear view mirror, dimmable
- Lashing eyes for load security
- Child lock on sliding door

### Model variants

- 2 wheelbases
- 3 roof heights
- 17 seating packages
- Load compartment volume<sup>2)</sup> from 5.8 m³ to 9.3 m³



## Additional standard equipment for the Transporter Delivery Van Plus.

### Exterior

- Side windows in passenger compartment
- Tailgate without window section
- Sliding door, right side

### Interior

- Two individual seats in first row of seats
- 3-seater bench seat in the second row of seats
- Storage pockets in the passenger compartment
- Carpet floor covering in the passenger compartment of the “Comfortline”, washable rubber floor covering in the “Trendline”

### Safety

- High partition behind the second seating row with a safety glass window (plastic)
- Lashing eyes for load security

### Model variants

- 2 wheelbases
- 2 seating combinations
- 2 equipment lines
- Load compartment volume from 3.5 m³ to 4.4 m³



## Additional standard equipment for the Transporter Dropside Van.

### Exterior

- Rear window
- Side window in the passenger compartment of the double cab
- Long wheelbase in the double cab version
- Two passenger compartment doors in the double cab version

### Interior

- Driver’s seat and 2-seater front passenger bench seat
- 3-seater bench seat in the second row of seats in the double cab version

### Safety

- Interior rear view mirror, dimmable
- Lashing eyes for load securing

### Model variants

- 2 wheelbases in the single cab version
- 4 load platforms
- Single and double cab
- Load platform from 4.2 m² to 5.7 m²



## Additional standard equipment for the Transporter Chassis.

### Exterior

- Rear window
- Side windows in passenger compartment of the double cab
- Long wheelbase in the double cab version
- Two passenger compartment doors in the double cab version

### Interior

- Driver’s seat and 2-seater front passenger bench seat
- 3-seater bench seat in the second row of seats in the double cab version

### Safety

- Interior rear view mirror, dimmable

### Model variants

- 2 wheelbases in the single cab version
- Single and double cab
- Tractor head
- Gross vehicle weight from 2.8 t to 3.5 t<sup>3)</sup>



1) Depending on the engine/gearbox combination.    2) With seats removed.    3) A higher permissible gross vehicle weight is possible in combination with individual conversions.    Illustration includes option at extra charge.    Please contact your local Volkswagen Commercial Vehicles dealer for details of the standard equipment and optional extras applicable in your country.



**Start/stop system**  
as standard.

**Dual clutch gearbox DSG**  
even more efficient.



### Diesel engines.

**2.0 l TDI (62 kW)<sup>1)</sup>**  
Average fuel consumption: from 5.5 l/100 km  
CO<sub>2</sub> emission: from 145 g/km

**2.0 l TDI (75 kW)<sup>2)</sup>**  
Average fuel consumption: from 5.4 l/100 km  
CO<sub>2</sub> emission: from 142 g/km

**2.0 l TDI (84 kW)<sup>3)</sup>**  
Average fuel consumption: from 5.9 l/100 km  
CO<sub>2</sub> emission: from 153 g/km

**2.0 l TDI (110 kW)<sup>4)</sup>**  
Average fuel consumption: from 5.6 l/100 km  
CO<sub>2</sub> emission: from 147 g/km

**2.0 l TDI (150 kW)<sup>5)</sup>**  
Average fuel consumption: from 5.8 l/100 km  
CO<sub>2</sub> emission: from 153 g/km

The Transporter with the Euro 6 TDI engine achieves especially low fuel consumption in conjunction with the optional BlueMotion Technology efficiency package<sup>6)</sup>. You will find the package on page 44.



### Petrol engines.

**2.0 l TSI (110 kW)<sup>7)</sup>**  
Average fuel consumption: from 9.0 l/100 km  
CO<sub>2</sub> emissions: from 206 g/km

**2,0 l TSI (150 kW)<sup>8)</sup>**  
Average fuel consumption: from 8.9 l/100 km  
CO<sub>2</sub> emissions: from 203 g/km

## Advanced engine technology.

### With extra low fuel consumption.

The new generation of engines offers impressively low fuel consumption with every unit – and all without dampening driving pleasure. As a result, there is a lower average consumption of 5,4 l/100 km<sup>2)</sup> with average CO<sub>2</sub> emissions of 142 g/km<sup>2)</sup>. The 2.0 l TDI engine with 150 kW<sup>5)</sup> is especially powerful, yet also economical. If you prefer petrol engines, you have the choice between a 2.0 l TSI with 110 kW<sup>7)</sup> and the 2.0 l TSI engine with 150 kW<sup>8)</sup>. Both engine options are equipped with a direct injection system and an exhaust turbocharger.

**Dual clutch gearbox DSG** (not illustrated).<sup>9)</sup> The optional 7-speed dual clutch gearbox DSG permits fully automatic, almost imperceptible gear changing with no interruption in power flow, which results in significantly increased driving comfort. You can choose between normal and sport mode.

**DCC adaptive chassis control** (not illustrated).<sup>10)</sup> The optional chassis control for the Transporter Kombi improves vehicle handling and can be adjusted to your favourite setting at the touch of a button, simply choose from NORMAL, COMFORT or SPORT.

1) Transporter, 2.0 l TDI engine with 62 kW, fuel consumption in l/100 km: urban from 8.1 to 5.2, extra-urban from 7.8 to 5.0, combined from 6.9 to 5.5. CO<sub>2</sub> emission in g/km: combined from 181 to 145. Efficiency classes: B to A (in Kombi). 2) Transporter, 2.0 l TDI engine with 75 kW, fuel consumption in l/100 km: urban from 8.1 to 5.2, extra-urban from 7.8 to 4.7, combined from 6.9 to 5.4. CO<sub>2</sub> emission in g/km: combined from 181 to 142. Efficiency classes: B to A (in Kombi). 3) Transporter, 2.0 l TDI engine with 84 kW, fuel consumption in l/100 km: urban from 7.8 to 7.0, extra-urban from 6.6 to 5.3, combined from 7.0 to 5.9. CO<sub>2</sub> emission in g/km: combined from 184 to 153. Efficiency classes: C to B (in Kombi). 4) Transporter, 2.0 l TDI engine with 110 kW, fuel consumption in l/100 km: urban from 8.3 to 6.3, extra-urban from 6.9 to 4.8, combined from 7.4 to 5.6. CO<sub>2</sub> emission in g/km: combined from 193 to 147. Efficiency classes: B to A (in Kombi). 5) Transporter, 2.0 l TDI engine with 150 kW, fuel consumption in l/100 km: urban from 8.8 to 6.8, extra-urban from 7.0 to 5.3, combined from 7.5 to 5.8. CO<sub>2</sub> emission in g/km: combined from 197 to 153. Efficiency classes: C to A (in Kombi). 6) The BlueMotion Technology efficiency package is only available for the Transporter Delivery Van and Kombi. 7) Transporter, 2.0 l TSI engine with 110 kW, fuel consumption in l/100 km: urban from 12.7 to 12.2, extra-urban from 8.3 to 7.2, combined from 9.8 to 9.0. CO<sub>2</sub> emission in g/km: combined from 225 to 206. Efficiency classes: E and D (in Kombi). 8) Transporter, 2.0 l TSI engine with 150 kW, fuel consumption in l/100 km: urban from 12.2 to 11.4, extra-urban from 8.6 to 7.4, combined from 9.9 to 8.9. CO<sub>2</sub> emission in g/km: combined from 225 to 203. Efficiency classes: E and D (in Kombi). 9) Not available for all engine options. 10) Only available in conjunction with the "Plus" multifunction display – not for Transporters with 3.2 t gross vehicle weight. Please contact your local Volkswagen Commercial Vehicles dealer for details of the standard equipment and optional extras applicable in your country.



## BlueMotion Technology as standard.

### Technologies that help to save more fuel.

Volkswagen models with BlueMotion Technology are in line with the “Think Blue.” concept: That is why every single one of the state-of-the-art Euro 6 engines is equipped with a start/stop system, regenerative braking, Hill Start Assist and roll resistance-optimised tyres.

**01 Start/stop system.** After shifting into neutral and releasing the clutch<sup>1)</sup>, the engine is switched off automatically, e.g. at red traffic lights. To start the engine again, it is enough to step on the clutch.

**Regenerative braking** (not illustrated). This recharges the vehicle battery during overrun and braking phases, thereby relieving strain on the engine, and reducing fuel consumption.

**Roll resistance-optimised tyres** (not illustrated). The Transporter makes contact with the road via roll resistance-optimised tyres. The low rolling resistance reduces fuel consumption, and with it, CO<sub>2</sub> emission.

**BlueMotion Technology efficiency package** (not illustrated).<sup>2)</sup> Optionally, the CO<sub>2</sub> emission can be further reduced, in addition to the standard BlueMotion Technology measures, for example by lowering the suspension, among other measures.



1) Only applies for manual transmission. 2) For the Transporter Delivery Van and Kombi in combination with TDI engines compliant with the Euro 6 emission standard, normal roof, short wheelbase, front wheel drive, along with 16-inch and 17-inch wheels. Transporter, 2.0 TDI engine with 110 kW, fuel consumption in l/100 km: urban from 8.3 to 6.3, extra-urban from 6.9 to 4.8, combined from 7.4 to 5.6. CO<sub>2</sub> emission in g/km: combined from 193 to 147. Efficiency classes: B to A (in Kombi). Illustration includes option at extra charge. Please contact your local Volkswagen Commercial Vehicles dealer for details of the standard equipment and optional extras applicable in your country.





Average fuel consumption from

 **5.4 l**  
over 100 km.<sup>1)</sup>

The new Transporter Delivery Van

# BlueMotion.

The most economical Transporter of all time.

With the new Transporter Delivery Van BlueMotion, we have developed a vehicle that achieves especially low fuel consumption. Based on the Transporter Delivery Van, the new BlueMotion version not only boasts efficiency technologies such as the start/stop system and regenerative braking as standard, but also other innovative features which help save more fuel. With average fuel consumption from 5.4 l per 100 km and combined CO<sub>2</sub> emissions of 142 g/km, the Transporter Delivery Van BlueMotion with 75 kW<sup>2)</sup> is one of the most economical vehicles in its class. For those looking for even more efficient performance, a 2.0 l TDI engine with 110 kW<sup>2)</sup> is also available.



**BLUEMOTION**

**Equipment features of the new Transporter Delivery Van BlueMotion.**

- 01** Especially roll-resistance-optimised tyres
- 02** Cruise control system

**Other efficiency technologies**

- Start/stop system
- Regenerative braking (recuperation)
- Improved aerodynamics (including wheel spoilers and a 40 mm lower ride height)
- Modified engine management software
- Adapted high final drive ratio in conjunction with 2.0 l TDI engine with 75 kW
- Speed limiter set to 100 km/h<sup>3)</sup>

**Exterior**

- Normal roof
- Short wheelbase
- 16" steel wheels

**Interior**

- “Austin” cloth seat upholstery in Titanium Black
- Rubber floor covering in the driver’s cab
- Dash panel with lockable glove compartment

**Safety**

- Numerous safety systems, including anti-lock braking system, traction control system, EDL, Electronic Stabilisation Programme, Hill Start Assist, brake assist system and Automatic Post-Collision Braking System<sup>4)</sup>
- Electronic immobiliser

The Transporter BlueMotion is subject to weight restrictions and is based on the Transporter Delivery Van. Please refer to pages 40-41 for more standard equipment features of the Transporter Delivery Van.

1) Transporter Delivery Van BlueMotion, 2.0 l TDI engine with 75 kW, fuel consumption in l/100 km: urban from 7.2 to 6.8, extra-urban from 5.1 to 4.7, combined from 5.8 to 5.4. CO<sub>2</sub> emissions in g/km: combined from 153 to 142. 2) Transporter Delivery Van BlueMotion, 2.0 l TDI engine with 110 kW, fuel consumption in l/100 km: urban from 7.5 to 7.1, extra-urban from 5.2 to 4.8, combined from 6.1 to 5.6. CO<sub>2</sub> emissions in g/km: combined from 158 to 147. 3) Cannot be deactivated. 4) Please refer to pages 50-51 for an overview of the safety systems. Illustration includes options at extra charge. Please contact your local Volkswagen Commercial Vehicles dealer for details of the standard equipment and optional extras applicable in your country.



The most off-road-ready vehicle in its class with dual clutch gearbox DSG<sup>1)</sup> and mechanical differential lock.

## The 4MOTION all-wheel drive.

The Transporter has various innovative features upon request that ensure excellent traction, optimal handling and steering response even in difficult driving conditions.

**The 4MOTION all-wheel drive** (not illustrated). The optionally available 4MOTION all-wheel drive is now fitted with state-of-the-art transmission generation all-wheel traction. Advantages include reduced weight, and further enhancement of vehicle handling and dynamics.

**01 4MOTION all-wheel drive with dual clutch gearbox DSG.**<sup>1)</sup> The Transporter is the only vehicle in its class available with the optional 4MOTION all-wheel drive, and optional 7-speed dual clutch gearbox DSG.

**Hill Descent Assist** (not illustrated). The optional system for Euro 6 engines allows you to drive down slopes in a safe, controlled way, thanks to the engine management's ability to govern the engine speed, and apply the brakes if necessary.

**Mechanical differential lock** (not illustrated). The mechanical differential lock is available for the rear axle together with the optional 4MOTION all-wheel drive. This makes starting up in adverse, off-road conditions much easier.

**Engine underride guard** (not illustrated). <sup>2)</sup> An optional, robust aluminium structure reliably protects the engine and gearbox on uneven roads and terrain.

**02 "Protection" package.**<sup>2)</sup> The optional package provides a high level of protection in extreme driving situations. It includes an underride guard for the engine and gearbox, as well as protectors for the rear axle differential, the main silencer, the side sills, and the fuel tank.

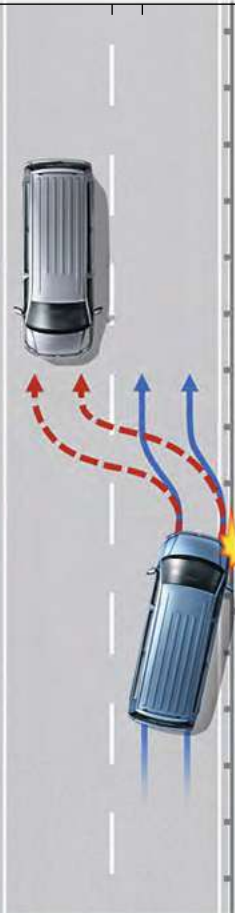
The only vehicle with all-wheel drive and dual clutch gearbox **DSG.**<sup>1)</sup>

The only one with a mechanical differential lock.



1) Not available for all engine options.    2) May result in longer delivery periods.    Illustration includes option at extra charge.    Please contact your local Volkswagen Commercial Vehicles dealer for details of the standard equipment and optional extras applicable in your country.







**Automatic Post-Collision Braking System.\***  
Triggers braking after a collision, with the aim of preventing secondary collisions. The Automatic Post-Collision Braking System activates when two independent sensors detect an accident. After a short delay, the vehicle begins a phased braking action down to 10 km/h, during which the driver can take over at any time.  
| V | KO | VP | DV | CH |


## The cutting-edge safety systems.


Prepared to handle almost any situation.


 **Electronic Stabilisation Programme.\*** Prevents under- or over-steering via targeted braking of individual wheels.  
| V | KO | VP | DV | CH |

 **Anti-lock braking system (ABS).** Prevents wheel block and, thus, maintains manoeuvrability.    | V | KO | VP | DV | CH |

 **Traction control system (ASR).** Prevents wheelspin.  
| V | KO | VP | DV | CH |

 **Electronic differential lock (EDL).** Distributes the engine torque to the tyres without slippage.  
| V | KO | VP | DV | CH |


 **Airbags.** Provide the best possible protection in the event of head-on and side impacts as standard. The front passenger airbag can be deactivated using the vehicle key.  
| V | KO | VP | DV | CH |

 **Seat belt warning.** If the seat belt is not fastened, the seat belt warning reminds the driver to fasten the belt with a visual warning when the engine is started, and an acoustic warning after setting off.    | V | KO | VP | DV | CH |




Support in critical situations.


# The advanced driver assistance systems.




**Driver Alert System.**<sup>1)</sup> Uses visual and acoustic warning signals to recommend that the driver takes a break as soon as it registers driving behaviour that indicates tiredness.  
| V | KO | VP | DV | CH |




**Brake assist system.** Registers the speed at which the brake pedal is pressed. During a reflexive or emergency braking action, it ensures that full brake pressure is built up more quickly.  
| V | KO | VP | DV | CH |



**Daytime running lights.** Switch on automatically when the ignition is activated and lower the risk of an accident in daylight.  
| V | KO | VP | DV | CH |




**Tyre monitoring display.**<sup>1)</sup> Warns when there is a deviation in tyre pressure and indicates to the driver to check tyre pressure as soon as possible.  
| V | KO | VP | DV | CH |



**Cruise control.** As of a speed of 30 km/h, it maintains the set speed depending on uphill and downhill inclines.  
| V | KO | VP | DV | CH |

**Hill Start Assist.** Prevents the vehicle from rolling back on inclines and makes handling easier when starting up on uphill slopes.  
| V | KO | VP | DV | CH |



**ParkPilot.**<sup>1)</sup> Emits audible warnings when obstacles are detected in front of, or behind the vehicle when parking, and also provides a visual display<sup>2)</sup> of the vehicle's distance from the obstacles.  
| V | KO | VP |



**“Rear View” reversing camera.**<sup>3)</sup> Simplifies parking by showing a limited view of the area behind the vehicle on the display of the radio<sup>2)</sup> or navigation system. Additional static guidelines facilitate the parking process.  
| V | KO | VP |



**Adaptive Cruise Control ACC.**<sup>1)</sup> Automatically adapts the vehicle's speed to that of the vehicle driving in front and maintains the distance set by the driver. At the same time, it remains within the set speed. Already includes the “Front Assist” ambient traffic monitoring system.  
| V | KO | VP |

**“Front Assist” ambient traffic monitoring system with City Emergency Braking System.**<sup>1), 4)</sup> Uses a radar system to detect situations where the distance to the vehicle in front is critical, and reduces the vehicle's stopping distance. In dangerous situations, the system alerts the driver by means of visual and acoustic signals, and with a warning jolt of the brakes.  
| V | KO | VP |



**Lane change assist “Side Assist”.**<sup>1)</sup> Displays a warning signal in the door mirror if one of the system's sensors registers a vehicle in the blind spot when changing lanes.  
| V | KO | VP |



**High-beam assistant “Light Assist”.** Automatically dips the headlights for oncoming vehicles or vehicles travelling ahead before they are dazzled. Above 60 km/h and in complete darkness, the system automatically switches on the high-beam headlights.  
| V | KO | VP | DV | CH |



**Fog lights with integrated static cornering light.** Ensures optimal visibility in poor weather conditions. The headlight nearest to the corner illuminates the roadside when turning.  
| V | KO | VP | DV | CH |





A workplace connected with the entire world.

## The innovative infotainment system.

Thanks to state-of-the-art technology, you can stay connected while out on the road in your Transporter. Volkswagen Car-Net offers you ground-breaking mobile online services. Further information is available on page 76 or at [www.volkswagen-commercial-vehicles-carnet.com](http://www.volkswagen-commercial-vehicles-carnet.com)

**01 Car-Net App-Connect.**<sup>1)</sup> Compatible apps from your smartphone are mirrored on the radio or navigation system display. | [V](#) | [KO](#) | [VP](#) | [DV](#) | [CH](#) |

**Car-Net Guide & Inform** (not illustrated).<sup>2)</sup> For even greater levels of comfort, the vehicle is available with a number of mobile online services from Car-Net Guide & Inform. As a consistent extension of the vehicle's navigation system, Car-Net Guide & Inform retrieves the latest information from the Internet. If, for instance, a traffic jam is building, your route will be changed in response to this. You can also choose to display the cheapest petrol station nearby, or check the vacancies in car parks and parking spaces at your destination. The online route import is highly practical: create any desired routes in the customer portal and import them into the navigation system. | [V](#) | [KO](#) | [VP](#) | [DV](#) | [CH](#) |



1) Option at extra charge, in conjunction with the "Composition Media" radio system and the "Discover Media" navigation system. Compatible with MirrorLink™, CarPlay™ and Android Auto™. Please ensure that your end device is compatible with Car-Net App-Connect. The Car-Net App-Connect

apps are utilised exclusively via your mobile telephone. Please note the conditions of your contract with regard to the data and Internet connection. Further information is available at [www.volkswagen-commercial-vehicles-carnet.com](http://www.volkswagen-commercial-vehicles-carnet.com)    2) Available as standard in conjunction with the "Discover Media" navigation system. From the fourth year, usage carries an extra charge. In order to establish an Internet connection, the customer will require their own mobile wireless router (e.g. a smartphone with Hotspot capability) or a suitable USB dongle (e.g. Volkswagen CarStick) that works with their own SIM card with an Internet data tariff.    Illustration of the radio or navigation systems may deviate from the original.    Illustration includes option at extra charge.    Please contact your local Volkswagen Commercial Vehicles dealer for details of the standard equipment and optional extras applicable in your country.



# Infotainment.



**01 “Composition Media” radio system.** The system consists of a 16.5 cm (6.33 inch) TFT colour display, a touch screen with proximity sensor, an MP3- and WMA-compatible CD drive, a 4 x 20 watt output with four loudspeakers, an SD-card slot, an AUX-IN interface and a USB port compatible with devices including iPhones in the glove compartment, a Bluetooth connection for mobile telephones, and a dual tuner with PhaseDiversity for optimum radio reception.    | [V](#) | [KO](#) | [VP](#) | [DV](#) | [CH](#) |

**“Comfort” mobile phone interface** (not illustrated).<sup>3)</sup> The special compartment for your mobile phone has a wireless external aerial connection to optimise your mobile phone reception. Charging the phone is straightforward too: The telephone simply has to be connected to the USB port, which is also located in the storage compartment.    | [V](#) | [KO](#) | [VP](#) | [DV](#) | [CH](#) |



**02 “Composition Colour” radio system.** The system consists of a 12.7 cm (5 inch) TFT colour display with touch screen function, an MP3- and WMA-compatible CD drive, a 4 x 20 watt output with four loudspeakers, an SD-card slot, an AUX-IN interface, a USB port compatible with devices including iPhones, a Bluetooth connection for mobile telephones, and a dual tuner with PhaseDiversity for optimum radio reception.    | [V](#) | [KO](#) | [VP](#) | [DV](#) | [CH](#) |

**03 “Composition Audio” radio system.** The system consists of a TFT monochrome display, a 2 x 20 watt output with two loudspeakers, an SD-card slot, an AUX-IN interface, a USB port, and a Bluetooth connection for mobile telephones.    | [V](#) | [KO](#) | [VP](#) | [DV](#) | [CH](#) |



**04 “Discover Media” navigation system.** In addition to functions of the “Composition Media” radio system with four loudspeakers, there is a second integrated SD-card slot which is compatible with the SD-card with the map data. Free updates for the installed maps for Europe are available from Volkswagen MapCare on the Volkswagen homepage. In addition, the navigation system also offers the Car-Net Guide & Inform<sup>2)</sup> mobile online services, providing highly current, online-based information in the vehicle.    | [V](#) | [KO](#) | [VP](#) | [DV](#) | [CH](#) |

**05 Voice control.**<sup>3)</sup> You are free to operate the telephone, navigation, and audio functions without taking your hands off the steering wheel. Furthermore, you can call up virtually all menus and notifications on the radio or navigation system displays using voice control.    | [V](#) | [KO](#) | [VP](#) | [DV](#) | [CH](#) |



**06 Leather-covered multifunction steering wheel.** Adjustable height and reach provide excellent grip and also make it extremely user-friendly. The radio or navigation system, your mobile phone or the cruise control can be controlled using its buttons.    | [V](#) | [KO](#) | [VP](#) | [DV](#) | [CH](#) |

**Leather-covered multifunction steering wheel with paddles** (not illustrated).<sup>4)</sup> In vehicles featuring the dual clutch gearbox DSG the paddles enable sporty gear changes.    | [V](#) | [KO](#) | [VP](#) |

**“Plus” multifunction display** (not illustrated). The monochrome TFT display shows up-to-date information, including exterior temperature, range, average speed, and fuel consumption.    | [V](#) | [KO](#) | [VP](#) | [DV](#) | [CH](#) |

1) Only available in conjunction with the “Composition Colour” and “Composition Media” radio systems and the “Discover Media” navigation system.    2) From the fourth year, usage carries an extra charge. In order to establish an Internet connection, the customer will require their own mobile wireless router (e.g. a smartphone with Hotspot capability) or a suitable USB dongle (e.g. Volkswagen CarStick) that works with their own SIM card with an Internet data tariff.    3) Only available in conjunction with the “Composition Media” radio system and the “Discover Media” navigation system.    4) Not available for all engine options.    Illustration of the radio or navigation systems may deviate from the original.    Please contact your local Volkswagen Commercial Vehicles dealer for details of the standard equipment and optional extras applicable in your country.



# Comfort and interior.



**Electric package I** (not illustrated). Consists of electrically heated and adjustable door mirrors and electric windows. The corresponding switches are integrated into the driver's and front passenger's doors.  
| V | KO | VP |

**01 Electric package II.** Has all the features of the Electric package I and, in addition, an electric folding function for the door mirrors.  
| V | KO | VP |



**02 "Climatic" air conditioning.** This semi-automatic air conditioning has an interior sensor, and constantly compares the interior temperature with the desired temperature in the cab. It also provides optimal air distribution in the passenger compartment.    | V | KO | VP | DV | CH |



**03 Front windscreen heating.\*** Heating elements in the windscreen to ensure rapid visibility to the front even in damp and cold weather.  
| V | KO | VP | DV | CH |

**Auxiliary heating system** (not illustrated). This works independently of the heating and ventilation systems, and can be controlled via the central console or by remote control. Alternatively, a water heater is also available upon request.    | V | KO | VP | DV | CH |



**04 Roof fan.** Four openings ensure constant air circulation in the load or passenger compartment.    | V | KO | VP |



**05 Additional heater.** Through a second heat exchanger on the D pillar, additional heat is distributed in the interior via an air vent on the C pillar.  
| V | KO |



**06 De luxe package.** This package includes a spectacles pocket, a reading lamp, storage compartments on the single seats, sun visors with a vanity mirror, grab handles on the A pillars, a dual-tone signal horn, and dimmable instrument lighting, as well as a 12 V socket integrated in the dash panel.    | V | KO | VP | DV | CH |



**07 Electric lumbar support.** The height-adjustable, ergonomic driver's seat offers perfectly configured seating comfort with an electrically adjustable lumbar support.    | V | KO | VP | DV | CH |



**08 2-seater front passenger bench seat with storage shelf.** A 2-seater front passenger bench seat can be ordered instead of an individual seat. On request, the backrest can be fitted with a storage shelf with two integrated drink and pen holders.    | V | KO | VP | DV | CH |

**Heat-insulating glazing** (not illustrated). All windows are made of special green-tinted glass. They afford protection from solar radiation, and reduce heat build-up in the interior.    | V | KO | VP | DV | CH |



**09 Storage compartment in seat base.** The seat surface on the 2-seater front passenger bench seat can be lifted to open an additional storage compartment which can, for example, be used for tools.  
| V | KO | VP | DV | CH |

**Light and Sight package** (not illustrated). Designed to improve visibility, this package consists of an automatically dimming rear view mirror, which protects against dazzling from traffic to the rear, and a rain sensor, which activates the windscreen wipers. The driving light assistant with "coming home/leaving home" functions illuminates the area around the vehicle for improved safety and convenience.    | V | KO | VP | DV | CH |



# Comfort and interior.



**01 Hardboard side panel trim.**<sup>1)</sup> Hardboard side panel trim is available in addition to the standard half-height trim on the passenger or load compartment. The hardboard panels are fitted full-height from the floor to the roof frame.    | V | KO |



**02 Universal loading surface.**<sup>1)</sup> The wooden floor is the ideal basis for fitting your vehicle with various shelving systems available from a range of manufacturers.<sup>2)</sup> Special adapters for the notches in the floor enable you to set up or remove flexible shelving modules at any time without adhesives or drilling. If the floor is not required, it can be carefully removed without leaving a trace. The universal floor is also available for the Delivery Van Plus, adjusted to the length of the load compartment.    | V | KO | VP |

**LED load compartment lighting** (not illustrated). Available for the normal roof and ensures particularly bright illumination of the load compartment. The LED load compartment lighting is switched on via the door contact switch. The illumination only switches itself off after 60 minutes if the door is open.    | V | VP |



**03 Digital tachograph.** The tachograph digitally registers distance and speed data, and gives an automatic warning before the driver's working hours are exceeded.    | V | KO | VP | DV | CH |

**04 Rubber floor covering.** The load or passenger compartment is available with a washable rubber floor covering, a practical loading edge protective trim, and step lighting.    | V | KO | VP |



**05 Electric tailgate.**<sup>3), 4)</sup> The electric tailgate features a variety of control options that make it even more convenient to use: the remote control key for the central locking (opening), the tailgate handle (opening), a short pull on the tailgate (closing) and the button on the tailgate cladding (closing and stopping). The parking assistant's sensors check whether there is enough space to open the tailgate.    | V | KO | VP |



**06 Bicycle carrier for the tow bar.**<sup>1), 3)</sup> The sturdy and convenient carrier is fitted onto the tow bar and enables up to two cycles to be carried. The tailgate can continue to be opened.    | V | KO | VP |

**07 Drive-up rail for bicycle carrier.**<sup>1), 3)</sup> Simplifies the loading of cycles.    | V | KO | VP |



**08 Bicycle carrier extension.**<sup>1), 3)</sup> The easy-to-fit extension set enables three cycles to be carried.    | V | KO | VP |

**Roof-mounted turn signals** (not illustrated).<sup>5)</sup> Offer greater protection against rear-end collisions due to their highly visible position.    | V | KO | VP |

1) May result in longer delivery periods.    2) The respective special body manufacturer is responsible for the correct and secure installation of shelving systems that are attached to the universal floor.    3) Illustration shows the Caravelle Highline.

4) Only in conjunction with central locking, heated rear window, rear windscreen wiper and with ParkPilot.    5) Due to roof-mounted indicators, the mounting points can not be used for external roof systems.    Please contact your local Volkswagen Commercial Vehicles dealer for details of the standard equipment and optional extras applicable in your country.

# Exterior.



# Exterior.



**01 Exterior package.** This includes door mirrors painted in the colour of the vehicle, door handles, bumpers and a striking chrome strip in the protective grille of the front bumper. | **V** | **KO** | **VP** |

**02 LED headlights.** Modern LED technology for dipped and high beams gives the vehicle an attractive lighting signature, at the same time as providing ample light. The LEDs in the head lights also stand out on account of their excellent energy efficiency and long service life. | **V** | **KO** | **VP** | **DV** | **CH** |

**03 H7 halogen headlights.** The bright H7 halogen headlights provide a long lighting range, as well as very good illumination to the sides for optimum visibility in darkness. They are an integral part of the Light and Sight package “Plus”. | **V** | **KO** | **VP** | **DV** | **CH** |



**04 H4 halogen headlights.** Efficient H4 halogen headlights with headlight range adjustment. | **V** | **KO** | **VP** | **DV** | **CH** |

**05 Additional load compartment ventilation.** Additional ventilation is provided for the load compartment on the D pillars, reducing misting over of the rear window. | **V** | **VP** |

**06 Tow bar, removable.** The tow bar can be fitted especially quickly and easily, is lockable and also features a trailer stabilisation function. | **V** | **KO** | **VP** | **DV** | **CH** |



**Fixed tow bar** (not illustrated). Depending on the engine version, loads of up to 2.5 t can be towed. The tow bar has a trailer stabilisation function as part of the Electronic Stabilisation Programme. | **V** | **KO** | **VP** | **DV** | **CH** |

**07 “Bulli badge”.** The “Bulli badge” is available as an alternative to the model designation lettering at the rear. It is fitted on the driver’s and front passenger’s doors, together with the chrome-look turn signals. | **V** | **KO** | **VP** | **DV** | **CH** |

**08 Side sills.** Aluminium strips on the left and right protect the lower area of the body from damage and, therefore, from corrosion.<sup>1)</sup> | **V** | **KO** | **VP** |

# EDITION package.



**EDITION package.**<sup>2)</sup> The equipment package gives the Transporter an individual look. The 17-inch “Cascavel” alloy wheels in Black, fog lights and H7 double headlights and tinted LED tail lights<sup>3)</sup> are particularly striking. Vehicles with windows in the passenger and load compartment also boast black decorative film<sup>4)</sup> on the B-pillars and privacy glass, emphasising the sporty character while also providing effective protection from the sun’s rays. Further details include the roof and wing mirrors in glossy Black as well as colour-coded door handles and bumpers. The black decorative film<sup>4)</sup> with “EDITION” lettering on the side panels and at the rear completes the package. Tailored to the equipment package, you can choose between solid paint finishes in Candy White, Cherry Red and Grape Yellow as well as optional metallic paint finishes in Mojave Beige, Reflex Silver, Indium Grey, Bamboo Garden Green, Acapulco Blue and Oryx White. | **V** | **KO** | **KP** |

1) May result in longer delivery periods.    2) Only available for the short wheelbase and normal roof.    3) Tinted standard tail lights for vehicles with rear wing doors.    4) Decorative film may show signs of wear and tear or ageing, in particular when subjected to direct sunlight, after a period of 1 to 3 years or even within 1 year in very hot climates. If the decorative film remains on the vehicle for an extended period of time, visual differences may appear between the area protected by the film and the paint finish that is not covered by film.    Please contact your local Volkswagen Commercial Vehicles dealer for details of the standard equipment and optional extras applicable in your country.





# The Transporter Rockton.

Consistently optimised for tough, off-road conditions.

The Transporter Rockton has been designed for driving on unsurfaced roads or tracks where demands on the vehicle are especially high. The standard equipment comprising, among other things, the 4MOTION all-wheel drive, a mechanical differential lock on the rear axle, and running gear with a 30 mm higher ride height, enable both passengers and equipment to reach even remote locations. In addition, the off-road capability can be further optimised with the optional engine underride guard or the optional “Protection” package – both of which can be found on page 48. And for the greatest possible flexibility in the passenger compartment, the Transporter Rockton is available upon request with robust floor rails. This allows the sliding single seats and optional partition grille to be anchored at any desired position.

**01 Sliding single seats.** The optional floor rails facilitate the integration of up to three sliding single seats in the passenger compartment, in addition to the two standard single seats in the first seating row. The sliding single seats are upholstered in hard-wearing, robust cloth and are equipped with 3-point seat belts. If required, they can be removed or moved continuously along the floor rails.

**02 Sliding partition grille.** In combination with the optional floor rails, a sliding partition grille is available upon request. This can be moved continuously along the floor rails from the B pillar to the D pillar.



## Equipment features of the Transporter Rockton.

### Drive

- 4MOTION all-wheel drive
- Mechanical differential lock on the rear axle
- 30 mm increase in vehicle ride height

### Exterior

- Short wheelbase
- Steel spare wheel with a standard-sized tyre
- Closed side panel with Rockton lettering on the left and right at the rear

### Interior

- Hard-wearing seat upholstery in “Mesh” leatherette
- Lashing eyes for load securing
- “Plus” multifunction display

### Function

- Permissible gross weight of 3.2 t

The Transporter Rockton is based on the Transporter Kombi.\* Please refer to pages 40 – 41 for more standard equipment features of the Transporter Kombi.

\*In some cases the standard equipment and optional extras deviate from the Transporter Kombi. Transporter Rockton, 2.0 TDI engine with 110 kW 4MOTION and 6-speed manual gearbox, fuel consumption in l/100 km: urban 7.8, extra-urban from 5.9 to 5.8, combined from 6.6 to 6.5, CO<sub>2</sub> emission in g/km: combined from 171 to 169. Efficiency class: B. Illustration includes option at extra charge. Please contact your local Volkswagen Commercial Vehicles dealer for details of the standard equipment and optional extras applicable in your country.



# Wheels.

**Winter tyres** (not illustrated). Winter tyres are available for the 16-inch and 17-inch steel wheels, and for the “Clayton” and “Devonport” alloy wheels. This additional tyre set significantly improves driving characteristics in wintry driving conditions, and shortens braking distance on slippery surfaces.  
| V | KO | VP | DV | CH |

**Roll resistance-optimised tyres** (not illustrated). All wheels have, as a BlueMotion Technology measure, roll resistance-optimised tyres. Low rolling resistance reduces fuel consumption, and with it, CO<sub>2</sub> emission.  
| V | KO | VP | DV | CH |



**04 Design steel wheel.**<sup>1)</sup> 7 J x 17.  
With 235/55 R 17 tyre.    | V | KO | VP | DV | CH |

**05 “Devonport” alloy wheel.**<sup>2)</sup> 7 J x 17.  
With 235/55 R 17 tyre.    | V | KO | VP | DV | CH |

**06 “Cascavel” alloy wheel.** 7 J x 17.  
Burnished surface in silver. With 235/55 R 17 tyre.  
| V | KO | VP | DV | CH |

**07 “Cascavel” alloy wheel.** 7 J x 17.  
Burnished surface in black. With 235/55 R 17 tyre.  
| V | KO | VP |

**08 “Timaru” alloy wheel.** 7 J x 17.  
With 235/55 R 17 tyre.    | V | KO | VP |

**09 “Springfield” alloy wheel.** 8 J x 18.  
With 255/45 R 18 tyre.    | V | KO | VP |

**10 “Disc” alloy wheel.**<sup>3)</sup> 8 J x 18.  
Surface in Silver with white spokes.  
With 255/45 R 18 tyre.    | V | KO | VP |

**11 “Disc” alloy wheel.**<sup>4)</sup> 8 J x 18.  
Surface in Silver. With 255/45 R 18 tyre.  
| V | KO | VP |

**12 “Palmerston” alloy wheel.** 8 J x 18.  
Burnished surface in black. With 255/45 R 18 tyre.  
| V | KO | VP |



**01 Steel wheel.**<sup>1)</sup> 6 ½ J x 16.  
With 205/65 R 16 tyre.    | V | KO | VP | DV | CH |

**02 Steel wheel with wheel trim.** 6 ½ J x 16.  
With 205/65 R 16 tyre.    | V | KO | VP | DV | CH |

**03 “Clayton” alloy wheel.** 6 ½ J x 16.  
With 205/65 R 16 tyre.    | V | KO | VP | DV | CH |



1) Depending on the engine/gearbox combination.    2) Also for Transporter with 3.2 t gross vehicle weight.    3) Not available in conjunction with the two-tone paint finish Reflex Silver/Acapulco Blue.    4) In conjunction with a two-tone paint finish only the Reflex Silver/Acapulco Blue combination is available.  
Please contact your local Volkswagen Commercial Vehicles dealer for details of the standard equipment and optional extras applicable in your country.





Candy White<sup>1)</sup>  
| V | KO | VP | DV | CH |



Cherry Red<sup>1)</sup>  
| V | KO | VP | DV | CH |



Grape Yellow  
| V | KO | VP | DV | CH |



Bright Orange<sup>1)</sup>  
| V | KO | VP | DV | CH |



Summer Blue<sup>2)</sup>  
| V | KO | VP | DV | CH |



Deep Ocean<sup>1)</sup>  
| V | KO | VP | DV | CH |



Pure Grey  
| V | KO | VP | DV | CH |



Solid paint finishes.

Metallic paint finishes.



Mojave Beige  
| V | KO | VP | DV | CH |



Reflex Silver<sup>1)</sup>  
| V | KO | VP | DV | CH |



Indium Grey<sup>1)</sup>  
| V | KO | VP | DV | CH |

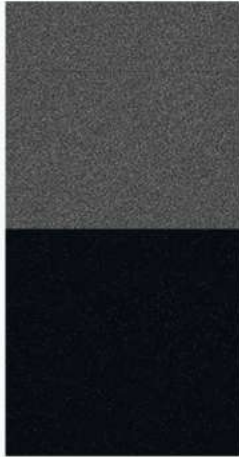


Chestnut Brown  
| V | KO | VP | DV | CH |



Bamboo Garden Green  
| V | KO | VP | DV | CH |

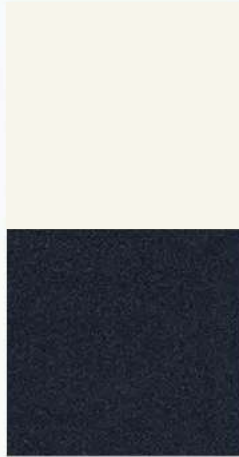
Indium Grey/  
Deep Black  
| V | KO | VP |



Reflex Silver/  
Acapulco Blue  
| V | KO | VP |



Candy White/  
Starlight Blue  
| V | KO | VP |



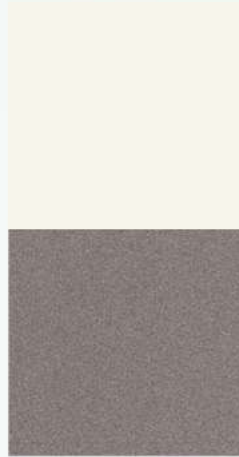
Candy White/  
Bamboo Garden Green  
| V | KO | VP |



Candy White/  
Indium Grey  
| V | KO | VP |



Candy White/  
Mojave Beige  
| V | KO | VP |



Candy White/  
Cherry Red  
| V | KO | VP |



Two-tone paint finishes.<sup>3)</sup>

Effect paint finishes.



Acapulco Blue<sup>1)</sup>  
| V | KO | VP | DV | CH |



Starlight Blue<sup>1)</sup>  
| V | KO | VP | DV | CH |



Black Berry  
| V | KO | VP | DV | CH |



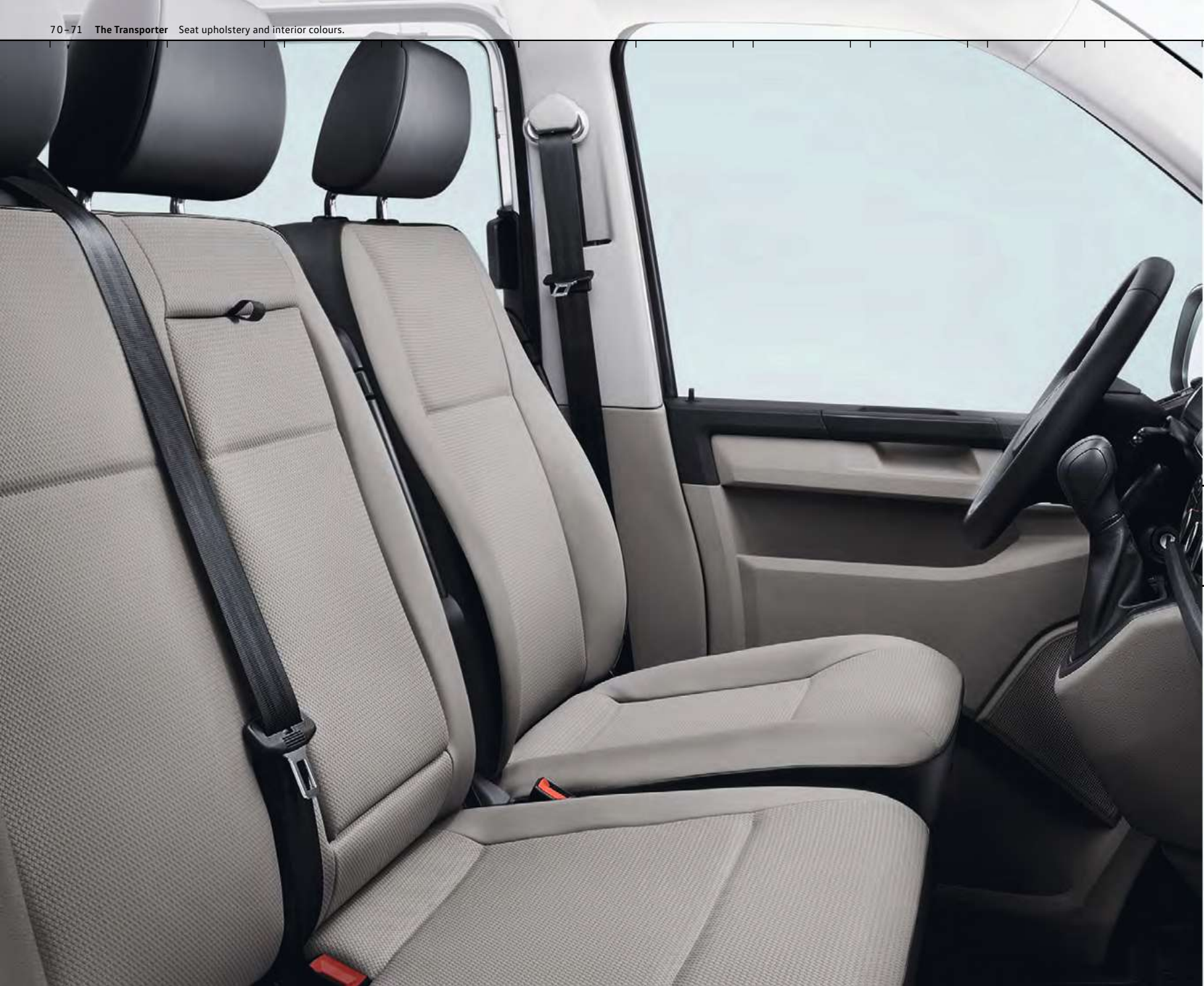
Mother-of-Pearl Effect  
Oryx White  
| V | KO | VP |



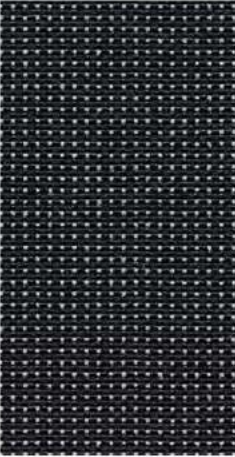
Pearl Effect  
Deep Black  
| V | KO | VP | DV | CH |







Austin cloth upholstery  
**Titanium Black**  
| V | KO | VP | DV | CH |



Simora cloth upholstery  
**Titanium Black**  
| V | KO | VP | DV | CH |



Marathon strong cloth  
upholstery\*  
**Moonrock/Titanium Black**  
| V | KO | DV | CH |



Mesh leatherette  
upholstery  
**Moonrock/Titanium Black**  
| V | KO | VP | DV | CH |



Seat upholstery.

Interior colour.



**Titanium Black/  
Moonrock Grey**  
| V | KO | VP | DV | CH |

General information.

Take-back and recycling of end of life vehicles.

Volkswagen meets the challenges of modern society and takes them into consideration in all new products of the Volkswagen brand. This naturally also applies to protection of the environment and resources. All new Volkswagen vehicles can, therefore, be recycled in an environmentally-friendly way and, subject to fulfilment of legal prerequisites, can be returned free of charge. You can obtain further details of this from your local Volkswagen dealer, on our website [www.volkswagen-commercial-vehicles.com](http://www.volkswagen-commercial-vehicles.com) and under the telephone number 0800 Volkswagen (0800 86 55 79 24 36), which is free of charge in the Federal Republic of Germany.

DSG®, TDI® and 4MOTION® are registered trademarks of Volkswagen AG and other companies in the Volkswagen Group in Germany and in other countries. The fact that a trademarked name is not shown with an ® sign in this document cannot be interpreted to mean that this is not a registered trademark and/or that it may be used without prior approval in writing from Volkswagen AG.

Some of the vehicles shown are equipped with options at extra charge. Decoration contained in the illustrations is not included in the standard specification.

The standard and optional equipment cannot be shown in full in this brochure. Some options may result in longer delivery periods for the vehicle.

Efficiency classes apply only to passenger car models.

Quality guaranteed.

In addition to the statutory warranty, you receive a 2-year Volkswagen guarantee for all new Volkswagen vehicles, a 3-year guarantee for paint finish, and a 12-year guarantee against rusting through. All details of the Volkswagen guarantee and of the Volkswagen paint finish guarantee apply solely to vehicles of the Volkswagen brand in accordance with the current range of vehicles offered for the Federal Republic of Germany, and which are issued with a service booklet from Volkswagen AG for the German market.

The data given here on specifications, equipment, appearance, technical data, and operating costs of the vehicles is based on the features of the German market and is in accordance with the information available at the time of going to print. Your local Volkswagen Commercial Vehicles dealer will be pleased to give you details of the differences in your specific country. Subject to change without notice.

\*Only available for the driver's cab. The illustrations on these pages can only be regarded as a general guide as the printing process cannot render the colours with absolute accuracy. Please contact your local Volkswagen Commercial Vehicles dealer for details of the standard equipment and optional extras applicable in your country.



# Special equipment.

On request you can also adapt the Transporter to your own personal needs. The special equipment shown here can be ordered from your Commercial Vehicles dealership or selected in the online configurator. All components have been custom-designed to fit the Transporter perfectly and are expertly installed ex-works. For further information, please contact our customer support team for special vehicles.\*



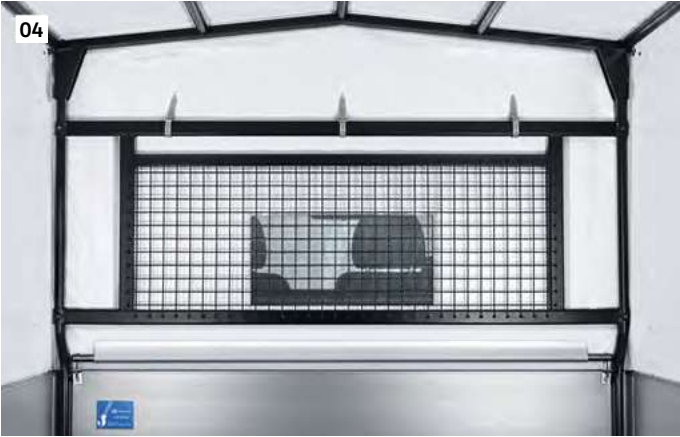
**01 Three-way tipper.** The galvanised steel tipper body is controlled via a remote control in the vehicle's cab. The body's floor is made of wear-resistant steel plate with recessed lashing eyes. The front wall and dropsides are made up of 400 mm high and 25 mm thick anodised aluminium profiles. The side walls can be folded, while the rear wall is foldable and pendulum-mounted.    | CH |



**02 Tarpaulin and hoop.** The robust 160 cm high hoop structure with a high-quality tarpaulin provides the load with reliable protection. The tarpaulin and dropside paintwork are available in the colours Brown, Yellow, Grey, Opal Green, Pure White, Red, Deep Orange, Black and Ultramarine Blue. We recommend having the tarpaulin fitted ex-works – alternatively, the corresponding parts can be supplied together with the vehicle.    | DV |



**03 Tarpaulin and hoop with rolling function.** To enable loading from both sides of the vehicle the tarpaulin can easily be drawn upwards by means of a strap and then lowered again – just like a blind. The tarpaulin with the rolling function comes in the colours Brown, Yellow, Grey, Opal Green, Pure White, Red, Deep Orange, Black and Ultramarine Blue.    | DV |



**04 Protective grille for the driver's cab rear window.** The protective grille not only protects the driver's cab and the rear window, but also vehicle occupants if the cargo slips. The black powder-coated grille can be ordered in combination with the tarpaulin and hoop structure – with a choice of high or low tarpaulin.    | DV |



**05 Tarpaulin with opening.** The tarpaulin with an opening at the front is particularly useful when transporting long goods. An optional ladder support and a ladder holder are available specifically for transporting ladders.    | DV |



**06 Diagonal load compartment ventilation.** To ensure that gases are able to escape, the load compartment is ventilated via two diagonally-positioned openings. The grating on the openings is made of black or white ABS plastic and can be painted. It is also possible to seal the partition at the B pillar.    | V | KO | VP |



**07 Wooden load platform surface.** A 10 mm floor covering made of grey plywood is available for the load or passenger compartment. If seats are fitted, the corresponding openings for the seat bases will be cut into the floor covering.    | KO |



**08 Cloth stretch headlining with insulation.** The stretch headlining made of sewn cloth has insulating properties and is available for the medium height and high roofs. In the case of the medium height roof, a cover plate is integrated into the roof of the driver's cab. In conjunction with the high roof, a cover plate with flap can be fitted to the storage space above the roof of the driver's cab (see illustration).    | KO |



**09 Ladder transport frame.** The hot-dip galvanised frame ensures that ladders and other long objects can be transported safely. A robust protective grille on the front wall also provides optimum protection for the driver's cab. The ladder transport frame can also be optionally ordered for installation at the tail end of the platform.    | DV |

\*Customer support for special vehicles, telephone: +49 (0)1803 798 798 (0.09 € per minute from German landlines, mobile phone rates may vary), email: kundenbetreuung.spezialfahrzeuge@volkswagen.de, Office hours: Mon.–Fri. 8:00 am – 6:00 pm.    Please contact your local Volkswagen Commercial Vehicles dealer for details of the standard equipment and optional extras applicable in your country.



# Volkswagen Accessories.

Volkswagen Accessories offers a broad range of equipment options, perfectly designed for the Transporter. All of the accessories are developed through close cooperation with our Development and Design Department, provide top quality, and are only available at your Volkswagen dealer. This allows functions and usage options to be enhanced to meet your specific needs.



**01 Basic carrier.** A lockable, city-crash-tested basic carrier made of anodised aluminium profile bars is available for the Transporter. It is designed for a load of up to 94 kg, and can be fitted with different carrier systems. | V | KO | VP |



**02 Ladder holder with roller.** This holder helps you to convey ladders safely with no shaking or rattling during transport. The smooth-running roller makes loading easy and prevents damage to the paint finish. | V | KO | VP |



**03 Mesh partition.** In vehicles with short wheelbase, the sturdy partition grille made of robust steel mesh separates the load compartment from the passenger compartment. It can be secured and removed in just a few easy steps. | V | KO |



**04 Luggage net.** The tear-resistant, elastic net is simply secured to the standard lashing eyes in the luggage compartment using the integrated hooks. This ensures that small and large objects remain in place. | KO |

**05 Luggage compartment tub.** This robust insert is ideal for everything that could soil the luggage compartment during transport. With a 20 cm high rim all round, the tub is acid-resistant, protects against dirt, and is easy to clean. | KO |



**06 Load securing set.** The hardtop case includes ratchets and securing straps, edge protection tubing, and non-slip mats. A brochure shows how to secure the load correctly, and how to ascertain the load's centre of gravity. | V | KO | VP | DV | CH |

**07 All-weather floor mats.** The high-quality Volkswagen all-weather floor mats with a non-slip underside are durable, and fit perfectly. Soiling can be easily removed by washing the mat. | V | KO | VP | DV | CH |



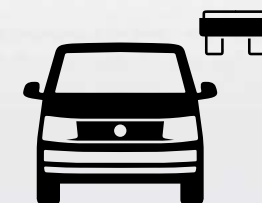
# Volkswagen Commercial Vehicles ConnectedVan. Simple. Quick. Affordable. The new mobile fleet park management.

ConnectedVan is a mobile online service created by Volkswagen Commercial Vehicles which enables you to quickly and efficiently manage your fleet. And it only takes three simple steps: You connect the DataPlug<sup>1)</sup> to vehicles from Volkswagen Commercial Vehicles<sup>2)</sup>, download the free app and register in the ConnectedVan web portal. Thanks to the direct data transfer function and intuitive handling, you can save time when managing various information for your vehicles. Another advantage? You only pay for the DataPlugs. The app and services from ConnectedVan are free of charge for you.<sup>3)</sup> Equip the solution now and use the benefits of ConnectedVan for your fleet. The DataPlug enables you to retrofit many Volkswagen Commercial Vehicle models from the year 2008 onward.<sup>2)</sup> Further information about the mobile fleet management solution is available from your Volkswagen Commercial Vehicles Dealer or at [www.volkswagen-commercial-vehicles-connectedvan.com](http://www.volkswagen-commercial-vehicles-connectedvan.com)

  
ConnectedVan

## 1. Volkswagen DataPlug reads the vehicle data.

The DataPlug is easy to connect. The adapter reads out the vehicle data and sends it via Bluetooth to the driver's ConnectedVan app. The DataPlug is now available from your Volkswagen Commercial Vehicles Dealer.



Connect DataPlug

## 2. Smartphone app for drivers/employees.

The free-of-charge ConnectedVan app offers your employees a number of services, including a digital journey log and refuelling records. A number of vehicle warnings and error messages are also displayed.



Transfer data via the app

## 3. Web portal for vehicle managers.

With the ConnectedVan portal you have access to all of the most important information concerning your fleet no matter where you are. Display the next scheduled service jobs<sup>5)</sup> and find out where your vehicles are any time you want. Compare fuel consumption levels across the entire fleet or monitor your vehicle statuses.



Manage vehicle data in the web portal

## The free basic services from ConnectedVan at a glance.<sup>3)</sup>

### Excerpt from the services portfolio:

#### Driver management

- Employee overview
- Contact data, assigned vehicle, documents
- Digital license control

#### Vehicle management

- Vehicle status notification
- Current vehicle information

#### Dealer management

- Dealer overview and information
- Favourite dealerships for each vehicle

#### Driver and vehicle assessment

- Average fuel consumption and comparison between drivers and vehicles<sup>6)</sup>
- Driver performance comparison

#### Journey log

- Digital journey log
- Automatic journey records

#### Refuelling log

- Records containing information on refuelling
- Information on fuel consumption

#### Warning messages

- Vehicle-specific display of warning messages including description<sup>7)</sup>

#### GPS tracking

- Clear location determination for all registered fleet vehicles
- Graphical display of the journey progress

#### Data export

- Export and process journey logs, fuel stops, warning messages and vehicle status information

#### Service

- Quick and direct contact to the service partner
- Maintenance appointment notifications<sup>5)</sup>
- Support in arranging service appointments

Can be retrofitted for most Volkswagen Commercial Vehicles models as of 2008.<sup>2)</sup>

We look forward to advising you: at 0800 – 72 45 059<sup>4)</sup>

1) The DataPlug can be obtained from your Volkswagen Commercial Vehicles partner. 2) Depending on the equipment, it can be retrofitted in the majority of models from Volkswagen Commercial Vehicles (Crafter, Transporter, Caddy and Amarok) built from 2008 onward. 3) Market introduction campaign until 30.06.2017. The services remain permanently free of charge for customers who use ConnectedVan up until the aforementioned date. Please note the conditions of your mobile phone contract with regard to the data and Internet connection. 4) Free hotline. Service hours: Mon.–Fri. 07:00 am–7:00 pm. 5) Appointment-

ments must be organised with your Volkswagen Commercial Vehicles dealership. A recommendation is provided in the web portal. 6) The system calculates fuel consumption on the basis of the fuel stops recorded. 7) Please observe the warning messages in the vehicle and the descriptions in the vehicle manual as a primary source of information. Warning message displays depend on the vehicle model and equipment level. We reserve the right to make changes. Please contact your local Volkswagen Commercial Vehicles dealer for details of the standard equipment and optional extras applicable in your country.

Further information is available at  
[www.volkswagen-commercial-vehicles-connectedvan.com](http://www.volkswagen-commercial-vehicles-connectedvan.com)



# The mobile online services.



## Car-Net App-Connect.<sup>1)</sup>

Experience more infotainment when on the road. Use Car-Net App-Connect to integrate your smartphone via a USB port in your vehicle. Car-Net App-Connect mirrors compatible apps from your smartphone on to the touch screen display of your optional radio or optional navigation system. Using Android Auto™, Apple CarPlay™ or MirrorLink™, you can comfortably control certain apps via the touchscreen display while driving.



You can use the following Volkswagen apps via MirrorLink™ while driving: Drive & Track, Shared Audio, Call & Remind and My Guide. More information is available at [www.volkswagen-commercial-vehicles-carnet.com](http://www.volkswagen-commercial-vehicles-carnet.com).

## Volkswagen CarStick.

The CarStick conveniently connects the vehicle with the Internet. It uses a data SIM card (not included in the scope of delivery) to establish a UMTS connection. This allows you to utilise the Car-Net Guide & Inform services independently of your smartphone's hotspot and also create a hotspot in your vehicle for other mobile devices.



## Car-Net Guide & Inform.<sup>2)</sup>

You can activate the online-based Car-Net Guide & Inform services if your vehicle is equipped with an optional navigation system. Guide & Inform is available free of charge for the first three years. You can use two kinds of services: services that support you directly in the vehicle and services you configure from home - either via the customer portal or else via the Car-Net app. To use Guide & Inform in the vehicle, simply generate a hotspot with your smartphone or use the optional Volkswagen CarStick.

### Well informed in your vehicle.

Guide & Inform keeps the driver up to date: with online-based traffic information, fuel station prices, free parking spaces nearby and a Google POI search in the navigation system.



Online Traffic Information.



Fuel Info.



Parking Info.<sup>3)</sup>



Online POI search.



News.



Weather.

### Well organised from home.

Using the customer portal, you can set up online routes, destinations and POIs and then import them into the navigation system. The Car-Net app also synchronises calendar entries and driving destinations.



Online Route Import.



Destination Import.



Personal POI.








Vehicle Health Report.



Time manager.

## Registration – A few simple steps:

- 1  Create your personal account at [www.volkswagen-car-net.com/portal](http://www.volkswagen-car-net.com/portal).
- 2  Enter your vehicle identification number (FIN).
- 3  You receive an 8 digit registration code.
- 4  Use your smartphone to create a mobile hotspot or use the Volkswagen CarStick.
- 5  Enter the registration code into the navigation system.

<sup>1)</sup> Car-Net App Connect is only available in conjunction with the "Composition Media" radio system or the "Discover Media" and "Discover Media Plus" navigation systems. Car-Net App-Connect comprises MirrorLink™, CarPlay™ and Android Auto™. The availability of these technologies may vary depending on the country in question. Please note that Car-Net App-Connect is currently not supported by every mobile telephone on the market. Volkswagen is working closely with major smartphone producers to promote broader compatibility for Car-Net App Connect. <sup>2)</sup> The use of Car-Net Guide & Inform mobile online services is only possible with the "Discover Media" and "Discover Media Plus" optional extras. You will also require a mobile device (e.g. smartphone) that is capable of acting as a mobile wireless hotspot or a Volkswagen UMTS CarStick with a SIM card from any desired mobile network provider, which must be paid for. The Guide & Inform services are only available with an existing mobile network contract or one to be concluded separately for this purpose between you and your mobile phone network provider, and only within the respective mobile phone network coverage. Depending on your mobile phone tariff, receiving data from the Internet may incur additional charges, particularly if you are using the phone abroad (e.g. roaming charges). Due to the amount of data needed when using Car-Net services, we strongly recommend signing up to data flat rate with your mobile phone provider. Use of Car-Net is governed in a separate agreement concluded online with Volkswagen AG. After taking possession of the vehicle, the customer has 90 days in which to register the vehicle at [www.volkswagen-car-net.com/portal](http://www.volkswagen-car-net.com/portal). The availability of Car-Net services may vary depending on the country in question. These services are available for the duration of the contract term agreed, and may be subject to changes in terms of content during the contract period. More detailed information on Car-Net is available at [www.volkswagen-commercial-vehicles-carnet.com](http://www.volkswagen-commercial-vehicles-carnet.com) and from your Volkswagen Partner; contact your mobile network provider for information on your mobile network tariff conditions. <sup>3)</sup> Available for car parks with suitable technical infrastructure. There is currently no information available regarding entry heights for the car parks in question. Please contact your local Volkswagen Commercial Vehicles dealer for details of the standard equipment and optional extras applicable in your country.



# The Transporter

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Your Volkswagen Commercial Vehicles Dealer